Annual Resident Survey



Imagine that!

Town of Stratford





Complete online at: www.stratfordsurvey.ca

Stratford Resident Survey 2023

Welcome!

Dear Resident:

It is once again time to ask for your help by completing our annual resident survey. Each year we survey our residents to gauge public opinion on a variety of topics with feedback from the survey helping council and staff make decisions on how to better meet your needs, areas of investment and overall satisfaction. This is your chance to have a say in a variety of topic areas.

Past surveys have led to projects and initiatives such as the Town's residential tree program, energy and resource saving initiatives and expanded arts and recreation programs. This year we have special interest questions related to municipal response to Post-Tropical Storm Fiona, climate change, forest management and housing.

Our survey is designed for all residents. This survey is for you if:

- You are a resident of Stratford (whether recent or long-time);
- You are currently involved in Town activities or not;
- You rent or own your home, or live at home;
- Are 16 and older;
- Were born on PEI, in Canada or anywhere else in the world.

This survey is for you! Your opinions and perspectives are important, and we greatly value the input of all residents. The survey results will be released later this year for those interested in looking at the final report.

On behalf of Council and staff, thank you for taking the time to complete this year's survey.

Sincerely,

Steve Ogden Mayor, Town of Stratford

Deadline for submitting surveys is March 13th, 2023

Survey Instructions

The Town of Stratford Resident Survey will take approximately 15 minutes to complete.

The survey is anonymous; your name cannot be connected to the survey. To ensure full confidentiality, only group data will be reported. This means no individual information will be included in reports, and no reports will make it possible to identify individuals.

Please note that:

- Your participation is completely voluntary.
- There are no right or wrong answers. Even if you "don't know," this is valuable information for the Town of Stratford to know.
- You are free to stop the survey at any time.

If you have any questions or concerns about the survey, please contact:

Wendy Watts, Community and Business Engagement Manager

Town of Stratford Phone: 902-569-6921

Email: wwatts@townofstratford.ca

Eligible Participants

This survey is for the residents and landowners of the Town of Stratford, Prince Edward Island (who are 16 years of age and older) only. Please complete one survey per person.

You are encouraged to complete the online survey, which can be found at:

www.stratfordsurvey.ca

<u>Do not</u> complete this paper survey if you have already completed the online survey.

We want to know how you receive information about the Town of Stratford.

		•
1.		nich are your MAIN sources of information regarding the Town of Stratford? Please check all that
		ply.
		Town of Stratford website: www.townofstratford.ca
		"Stratford Town Talk" paper newsletter
		The Guardian newspaper
		Direct mail to home (brochures, flyers, utility bills)
		E-news (emailed by the Town every second week)
		Digital Town sign
		Word of mouth
		Radio station
		Social media (such as Facebook or Twitter)
		School notices
		None of the above
		Other (please describe)
	_	Cition (phodoc december)
	<u> </u>	
2.	Но	www.owww.oww.com.com.com.com.com.com.com.com.com.com
		Town of Stratford website: www.townofstratford.ca
		"Stratford Town Talk" paper newsletter
		The Guardian newspaper
		Direct mail to home (brochures, flyers, utility bills)
		E-news (emailed by the Town every second week)
		Digital Town sign
		Word of mouth
		Radio station
		Social media (such as Facebook or Twitter)
		School notices
		None of the above
		Other (please describe):
	_	

Health and Wellness

The Town of Stratford utilizes a strategic performance management plan called 'Results Matter.' Each Council renews and updates the plan to reflect their priorities for their four-year term of office. The plan uses Key Performance Indicators (KPl's) to track performance over time. Many of the questions in the Stratford Resident Survey were designed to track these KPl's. Knowing more about things like the health and wellness of Stratford residents helps us with planning, gives us a more complete picture of our community, and helps us track our performance on our KPl's.

3.	In general, would you say your health is: Excellent
	□ Very good □ Fair
	□ Good □ Poor
4.	Compared to one year ago, how would you say your health is now? Much better now than 1 year ago
	□ Somewhat better now than 1 year ago □ Somewhat worse now than 1 year ago
	☐ About the same as 1 year ago ☐ Much worse than 1 year ago
"M tall	nysical Activity oderate physical activity" will make you breathe harder and your heart beat faster. You should be able to k, but not sing while doing moderate physical activity. oderate activities include: walking briskly outside or on a track/treadmill, fitness classes, bike riding, cross
	untry skiing, or skating.
Thi	ink about the moderate or more vigorous activities that you have done in the last 3 months.
5.	In an average week, how many times did you perform a moderate or more vigorous activity for 10 minutes or more? Less than 3 times in an average week 3-5 times in an average week More than 5 times in an average week
	d up the time you spend in moderate to vigorous activity in an average week (include sessions that last at 10 minutes).
6.	 In an average week, did you spend a total of: □ Less than 1 hour in moderate or vigorous activity per week □ 1 to 2.5 hours in moderate or vigorous activity per week □ More than 2.5 hours in moderate or vigorous activity per week
7.	Does a physical or mental health issue reduce the amount or kind of activity you can do (include only health conditions or problems that have lasted or are expected to last 6 months or more)? Yes, sometimes Yes, often No Not applicable
8.	Are you usually able to walk around the neighbourhood without difficulty and without mechanical support such as wheelchairs, walkers, braces, a cane or crutches? \[\text{Yes} \] \[\text{No} \]

Home Energy Use and Environmental Protection

In the following questions, when we refer to "home," we mean the dwelling where you currently live.

Please answer the questions regardless of whether you own or rent your home.

9.	Does your home currently use any of the following or fossil fuels – like oil or gas)? Check all that apply	ernative energy sources (not including wood
	☐ Geothermal heat pump	
	□ Air source heat pump	Biofuels (other than wood, e.g., biodiesel)
	☐ Solar panels used to heat water	Don't know
	☐ Solar panels used to generate electricity	None of these
	☐ Wind power	Other (please describe):

10. Have any of the following energy-saving actions been taken in your home? Check one answer per row.

	Yes, within the last 12 months	Yes, for more than 12 months	No	Not applicable/don't know
Replaced older light bulbs with LED bulbs				
Use a programmable thermostat to automatically lower the temperature				О
Regularly wash laundry in cold water				
Regularly air-dry laundry (where clotheslines are permitted)	0			О
Use a High Efficiency (HE) Washer				_
Use a High Efficiency (HE) Dryer	0	0	0	0
Improved the insulation in the home				
Purchased/leased an electric vehicle				

1. Have any other energy saving actions been taker	n? If ye	s, please	e describe acti	ons taken.
2. In the past 12 months, did you or anyone in your	home.			
	,	Yes	No	Not applicable/don't know
plant trees or shrubs on your property?				
plant trees or shrubs in the community (not your property)?				
help to clean or improve a natural area (e.g., a pond or other waterway within Stratford)?				
pick up garbage in a natural area within Stratford?		0		
participate in citizen-science activities of measuring, monitoring, or reporting (e.g., bird count, water monitoring)?		0		
Does your home have a lawn?YesNo [If no skip to question 15]				
esticide Use on Lawns or the purpose of this survey, the term 'pesticides' refer at is used to prevent, reduce, destroy, repel or attract a		•	•	chemical substance
Did the use of pesticides on your lawn change of Pesticide use increased □ Pesticide use stayed the same □ Pesticide use decreased □ Pesticides were not used at all over the last year □ Pesticides have never been used during your results on the last year □ Pesticides have never been used during your results on the last year	, but us			to the previous yea
Vater Management				
. What is your home's main source of water? Water supplied by the Town		n't know	/no answer	
☐ Water from a private well			se describe	

16. Does your home use...

	Yes, everywhere possible	Yes, in at least ONE but not all locations	No	Don't know/no Answer			
water saving, low flow shower heads?							
water saving, aerator faucets?							
low volume toilets or a toilet with the water volume modified (for example, with a bottle or a brick in the toilet tank)?							
barrels or cisterns to collect rain water?	_						
 ☐ Higher ☐ About the same ☐ Lower 8. How safe do you feel walking aro ☐ Very safe ☐ Somewhat safe 	und your neight	oourhood? Somewhat ui Very unsafe	nsafe				
 Somewhat safe Very unsafe Compared to other areas in PEI, do you think commercial areas of Town have a higher amount of crime, about the same or a lower amount of crime? "Commercial areas" refers to the area surrounding businesses in Stratford. Higher About the same 							
LowerDuring the last 5 years, do you th	ink that crime in	ı your neighbour	hood has increa	sed, decreased			

■ Don't know

☐ Have not lived here for 5 years

remained about the same?

IncreasedDecreased

■ About the same

to	force.									
21	. Have you had contact with the lo	cal police force	within the last 5	years?						
	□ No									
22	2. Do you think the local police forc	e does a good jo	ob, an average jo	b or a poor job	of					
		Good job	Average job	Poor job	Don't know/no answer					
	enforcing the laws?									
	promptly responding to calls?	0								
	being approachable and easy to talk to?									
	supplying information to the public on ways to reduce crime?	О			П					
	ensuring the safety of the citizens in your area?				О					
	treating people fairly?	0								
E Hi Ca or de wa	23. How much confidence do you have in the local police force? A great deal of confidence Some confidence Not very much confidence No confidence at all Emergency Response Planning Hurricane Fiona in September of 2022 was a disastrous event felt across Prince Edward Island and Atlantic Canada. The Town of Stratford mobilized quickly to ensure all essential municipal services continued to operate and provided space in Stratford Town Centre for a reception centre. The Town recognizes there are many aspects of emergency response services out of their control, such as reinstating power and removing downed power lines. The reception centre provided residents with access to power to charge essential devices, access to fresh drinking water, and use of essential facilities such as bathrooms, showers, and hot water. The Town of Stratford is seeking feedback on the emergency services provided by the Town during the immediate period after Post-Tropical Storm Fiona and the availability of these services for future emergency									
	Planning. 24. Did you use any of the services provided at the Town of Stratford's reception centre? ☐ Yes ☐ No									

The next questions deal with your perceptions about the work that is being carried out by your local police

25.	Wł	nich essential services do you feel are the mos	important to be offered by the Town of Stratford
		a reception centre during an emergency situati	
		Access to water for drinking, bathrooms, and shownome)	wers (including those on well service to fill up and take
		Access to electricity to charge essential devices	
		Access to internet, television, and radio for essen	tial communications and news
		Extended operating hours of the reception centre	
		Availability of Town staff for local updates on esse	···
		Provide additional reception centre locations acro	
		Availability of volunteers or emergency responder Other, please describe	's to conduct check-ins on vulnerable persons
۷	olu	ınteering	
26.	In ¹	the past 12 months, did you or anyone in your	household volunteer for any not-for-profit or
	ch	aritable organization?	, ,
		Yes	
	ш	No [If no skip to question 31]	
27.		as any of the volunteer activity performed in Str	ratford?
		Yes No	
		Don't know	
	_	DOTT CRIOW	
28.		the past 12 months, on average, how many hou	· · · · · · · · · · · · · · · · · · ·
		Over 15 hours per month	☐ 1 to under 5 hours per month
		5 to 15 hours per month	☐ Less than 1 hour per month
29.		the past 12 months, did you or anyone in your	
		nservation of water or protection of the enviror Yes	nment?
		No [If no skip to question 31]	
	_	Two [II The skip to question 31]	
30.		d any of these activities directly involve or affectives	et the Town of Stratford?
		Yes No	
	J	INU	

Climate Change Adaption Planning

Climate change is an important priority for the Town of Stratford as it looks toward growth of the community and future land management. The Town of Stratford is seeking to understand residents' concerns with climate change impacts in the Town.

31. What climate change impacts are you concerned about in the present or future in the Town of Stratford?

	Concerned	Not concerned	Don't know/no answer
Increase in temperature (e.g., heat waves)			
Increased intensity and frequency of storms/extreme weather (e.g., post-tropical storm or severe ice storms and freezing rain)			
Heavy precipitation and inland flooding			
Coastal erosion			
Coastal flooding			
Increased seasonal drought		О	
Loss of species/biodiversity			
Food security (e.g., smaller harvests leading to not enough food)			
Poverty			
Displacement			

Are there any other future concerns of climate change impacts you have living in the Town o Stratford missing from the list above? If so, please describe briefly.	f

Forest Management Planning

The Town of Stratford recognizes the importance of forests in the community to provide a natural solution to help mitigate the impacts of climate change, to improve the local landscape, and to allow important ecosystems to thrive. Forest management planning is a practice that helps communities support sustainable management of all forest resources for future generations. It is important for the Town to understand the current state of forests in the area, both on municipally-owned and privately-owned land, and the Town wants to hear what residents' view as the most important aspects of forest management.

Community Engagement Interest

The	To	own of Strat	ford is i	ntereste	ed in ha	ving res	sidents r	nore er	ngaged i	n the To	own dec	cision-m	naking proce	ess.
		w would you		cribe yo	our "sei	nse of I	pelongi	ing" to your local community? Somewhat weak						
I		Somewhat	strong					□ V	ery wea	k				
	6. In what ways would you like to be engaged in Town decision-making (check all that apply)? Attending Town Council meetings Attending public meetings on specific issues Attending an open house or information session on specific issues Participating on topic specific committees (such as Heritage, Active Transportation, Arts & Culture or others) Participating on event committees Participating on a Standing Committee of the Council (such as Sustainability, Planning Development and Heritage, Diversity and Inclusion, or others) Participating in in-depth surveys Participating in interviews Participating in focus groups Participating in brief social media surveys through Facebook or Twitter None of the above Other, please describe:													
		w likely is league?	it that y	ou wo	uld reco	ommen	d the T	own of	Stratfo	rd as a	place t	o live t	o a friend o	r
	ſ		1	2	3	4	5	6	7	8	9	10		
		Not at all likely											Extremely likely	
	8. What, if anything, can the Town do to increase the likelihood that you would recommend Stratford as a place to live? Please describe briefly.													

Town Initiatives

39. How much do you know about the following Town initiatives?

Choose the answer that best describes how much you know about each initiative.

	Never heard of it	Heard of it but don't know details	Know some of the details	Have followed it closely or sought more information
"Naturally Stratford" – Environmental Responsibility Campaign		0	0	
"RESPECT" - Road Safety Campaign				
"Think! Stratford" - Support Local Initiative				
Climate Trackers	0	0	0	
Community Campus				
Community Energy Plan	0	0	0	
Living Shorelines				
Residential Tree Planting Program	0	0	0	
Shape Stratford				
Stratford's Youth Centre	0	0	0	
Switch Stratford Program				
Toilet Rebate Program		0	0	
Water Audit Program				
Waterfront Park	0	0	0	

4 N	L	importor	st in it for	tha Tawr	s of Ctrottor	-d +aca	racaliraac ta	protoot the	environment?
4U.	пow	IIIIDOITAI	เนเราเบเ	me rowi	ı oı sıratıdı	น เบ นรษ	resources to	brotect the	environment

- Very important
- Somewhat important
- Not very important
- Not at all important
- Don't know/no answer

Think! Stratford - Support Local Initiative

41. In the past year, how often have you...

	Almost always	Often	Sometimes	Seldom	Never	Unsure
shopped at businesses located in the Town of Stratford compared to similar businesses located outside of the Town of Stratford?						
accessed services in the Town of Stratford compared to similar services located outside of the Town of Stratford?						

Naturally Stratford – Environmental Responsibility Campaign

42. Over the past year, have you/your family...

	Yes	No	Don't know/no answer
taken measures to protect the natural environment in Stratford?		0	
become more informed of options for greener living in the Town of Stratford?		0	

RESPECT – Road Safety Campaign

43. Are you/your family more...

	Yes	No	Don't know/no answer
aware of road safety concerns compared to last year?			
likely to Slow Down, Move Over, and Think of Others while driving compared to last year?			

Shape Stratford

Everyone in our community deserves a safe and affordable place to call home. In late 2022, the Town of Stratford introduced 'Shape Stratford', an initiative designed as part of the Housing Supply Challenge (HSC). This project supports finding solutions around barriers to new housing supply. By working together and having conversations, the Town and residents can identify and close gaps, and create goals to achieve suitable housing for all. The Town is interested in hearing more about residents' housing needs to build on this initiative and ensure everyone has a safe place to call home.

o you currently own or rent your dv		-
Own		Rent
this dwelling? Single-detached house Semi-detached house Row house	_ 	Condo Apartment, duplex Apartment, multi-story building
Yes [If yes skip to question 48] Yes, somewhat No	me	et your household's needs?
reds (check all that apply)? Too small Too large Need to live closer to employment Need to live closer to relative/family Need to live closer to a caregiver, o Needs major repairs Unsuitable for physical needs due to Want to live independently Need living assistance	r to	cessibility mily violence)
Apartments (multi-story buildings) Apartment (basement or other type Duplexes (two units stacked) Semi-detached homes (side-by-side Single detached homes Townhomes/rowhomes Alternate forms of housing (housing Stratford has enough housing	with	y opinion Stratford needs more (check all that apply): nin an existing house) its)

□ Too large □ Need to live closer to employ □ Need to live closer to relative □ Need to live closer to a careg □ Needs major repairs □ Unsuitable for physical needs □ Want to live independently □ Need living assistance □ Temporary accommodation □ Can no longer afford □ Unsafe structure □ Unsafe social situation (for expendent of the component	/family jiver, or to give of s due to accession kample, family v	riolence)	ues Affecti	ing Stratf	ord
0. When you think about the Tow areas?	· I	how satisfied	are you with ea		owing Don't
	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	know/no Answer
Responsiveness to Town issues					
Accountability for actions taken		П			
Transparency of decision making					
Opportunities for input into planning and decisions for the community	О				О
Ability to meet your needs					
Overall performance					
51. Do you have additional comme	ents? Please de	escribe briefly.			

Demographics

You're almost done! Please answer the following demographic questions to help the Town better understand the needs of Stratford's diverse population.

		w many people (ir usehold.	ncluding yours	elf) li	ve in your	dwel	ling? Count only the people in your persona	ı
		1						
		2						
		3						
		•						
		6 or more						
	_	o or more						
53.	Но	w long have you l	ived in Stratfor	d?				
		Less than 2 years			5 to less	than 1	0 years	
		2 to less than 5 ye	ears		10 years	or mo	re	
54.	Wł	nat is your best es	timate of the to	tal ir	ncome rec	eived	by all household members, from all	
	so	urces, before taxe					•	
		Less than \$5,000						
		\$5,000 or more bu					\$60,000 or more but less than \$70,000	
		\$10,000 or more b	ut less than \$15	,000			\$70,000 or more but less than \$80,000	
		\$15,000 or more b	ut less than \$20	,000			\$80,000 or more but less than \$90,000	
		\$20,000 or more but less than \$30,000					\$90,000 or more but less than \$100,000	
		\$30,000 or more but less than \$40,000					\$100,000 or more but less than \$150,000	
		\$40,000 or more b	ut less than \$50	,000			\$150,000 and over	
		\$50,000 or more b	ut less than \$60	,000			Don't know/I would rather not say	
55.	Ge	ender: How do you	describe your	self?	Please ch	neck d	one.	
		Female	☐ Transgend	er, thi	ird gender,	, non-k	oinary, non-conforming or other gender	
		Male	☐ I'd rather n	ot say	/			
56.	Yo	ur age is:						
		Under 15 years	□ 55 to 64	year	S			
		15 to 24 years	□ 65 to 74	year	S			
		25 to 34 years	☐ 75 to 84	year	S			
		35 to 44 years	■ 85 years	and	over			
		45 to 54 years	☐ I'd rathe	r not	say			
	Do			age	of 19 livir	ng in y	your home? Check all that apply.	
		Children of age for	o .	arad	le 6	□ C	hildren of age for grade 10 to 12	
]	· ·	•	•	ie u		o children under 19 living in the home	
	J	Children of age for grade 7 to grade 9					o ominaren under 19 living III the nome	_

58. How long have you lived in Canada?

- ☐ Less than 2 years
- 2 to less than 4 years

- 4 to less than 10 years
- ☐ 10 years or more

59. Were you born in Canada?

- Yes
- □ No If no, where were you born? Please specify Country: _

Thank you for your input!

If you have any further feedback you would like to provide to the Town of Stratford please provide your comments by email to info@townofstratford.ca



Imagine that!