# ADDENDUM # 6 For RFP # 6052

TO: All Bidders

FROM: Island Waste Management Corporation

DATE: May 29, 2023

**SUBJECT:** Questions and Responses

## QUESTION #1

Who is responsible for replacing broken carts? There appears to be many carts that have cracked sides, is there any liability on the hauler if those carts fail?

## Response

Residential carts are the property of IWMC. IWMC is responsible to repair or replace damaged carts. Unless there is deliberate and obvious abuse, damaged carts are replaced free of charge. Residents need to report broken carts to IWMC, but as per section 12 – Reporting Requirements, 12.1 a) vi. in Schedule B – Work Specification, collection drivers are also required to report civic addresses and serial numbers of damaged carts so they can be repaired or replaced. There is no liability on the hauler if carts fail. Please note that as per section 3.5 Design and Construction of Collection Vehicles (f), in Schedule B – Work Specification, collection contractors must ensure safe and effective operation in the collection of waste and organics and prevent damage to the carts, including the proper operation of the flippers to raise and lower the carts.

## **QUESTION #2**

Who is responsible for clean-up of overflowing material at the multi-unit sites? At some locations, material was overflowing the top of the bin and onto the ground.

## Response

The collection contractor is responsible to collect the material in the carts, provided it is sorted properly. The collection contractor is also responsible to collect up to two excess containers or items per cart provided it is sorted properly and it is properly contained or within size guidelines. The collection contractor is not responsible to "sort through" the waste or organics to find sorted material. The collection contractor is also not responsible to "clean-up the premises or cart area" where material was not properly placed in the cart/receptacle or the excess container(s) by the residents. If material falls onto the ground while the carts are being emptied, the driver is

## required to pick up that material.

## **QUESTION #3**

Is the hauler responsible to sticker bins with contamination? Whose responsibility is it to remove the contamination if they are stickered at a multi-unit site?

## Response

As per section 5.14 a) and b) in Schedule B – Work Specification, the collection contractor is responsible to tag the carts which contain materials not properly sorted. This is for educational and correction purposes. As per section 12 – Reporting Requirement, 12.1 a) ii, in Schedule B – Work Specification, the driver must report civic addresses for all rejections to IWMC's Customer Service Centre on the day of collection. It is the responsibility of the resident/owner/property manager to either correct the sorting problem, or deliver the contaminated material to a drop-off center and pay mixed waste disposal fees.

## QUESTION # 4

It appears that in many locations with a Tri-container, the material was co-mingled and contaminated. What is the procedure if contamination is observed in these style of collection bins?

## Response

The procedure is the same as for carts. If the material is not sorted, the tri-container should be rejected and reported to IWMC's Customer Service Centre. The collection contractor should not collect unsorted material.

#### **QUESTION #5**

In Attachment 4 of the Capital Region RFP, there is a site listed as 786 Queen St. in Charlottetown however that address is not valid, can you please confirm?

#### Response

The Provincial Property Taxation Office identifies this property as 786 Queen St; however, the actual civic location is 97 Queen Street. It is the Dominion Building which is a multi-use building with a public library, a law firm on the top floor and 56 residential apartments on floors 2-6.

# **QUESTION #6**

Would IWMC consider a proposal where the Waste Watch program was amended to allow 1 bulky item to be collected with the garbage stream or is the disposal location (incinerator) unable to handle these types of materials and that is why they are not included in the curbside program? In many jurisdictions, bulky collection is part of the curbside program and it is seen as a service increase to the residents.

## Response

The Waste Watch Program allows residents to put a maximum of two excess containers/ bags or items/bundles beside the waste or organics carts as long as the total weight of each is no more than 50 lbs. (22 kg) and each item/bundle must not be greater than 1.2 m for any dimension. Bulky items such as sofas, large chairs, and other such items are not currently collected curbside. No such change would be considered as part of the RFP submission and evaluation process.

#### END OF ADDENDUM.

THIS ADDENDUM FORMS PART OF THE TENDER DOCUMENT AND MUST BE SUBMITTED WITH THE DOCUMENT.